

To: joel.smith@hilton.com[joel.smith@hilton.com]
From: Daly, Eric
Sent: Wed 11/30/2016 2:52:59 PM
Subject: USEPA Hotel Bill
Hampton 11-06 through 11-19 2016.pdf

Good Morning Joel:

I stayed at your hotel this month for a Federal work trip. I will return this Sunday. I was told I would receive the government rate when I booked the last stay. The government rate is \$91. I was told to confirm when I checked in. I did and the paperwork I signed had \$91 as the rate. When I checked out my rate was \$98. Bill attached. I was told the person at the desk could not view the file and a manager would have to contact me to correct. I have not received that communication/revised bill and need to process my travel voucher. Please advise.

Regards,

Eric M. Daly
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"We must, indeed, all hang together, or assuredly we shall all hang separately", Benjamin Franklin